INDIRA GANDHI NATIONAL OPEN UNIVERSITY

Centre for Internal Quality Assurance

Subject Expert's Feedback Form (2025–2026)

Dear Subject Expert,

This feedback form is designed to collect your valuable views on the integration and use of Artificial Intelligence (AI) in the Teaching–Learning Process in Open, Distance and Digital Learning (ODDL) at IGNOU.

As you know, IGNOU is actively transitioning into an "Agentic AI University" to modernize distance learning. The goal of the Feedback Form is to leverage AI to make education more accessible, personalized, and interactive; aligning with the principles of NEP 2020 and India's AI Mission.

Your responses will help the University in strengthening quality teaching practices and effective adoption of AI-enabled educational tools.

Section A: General Information

1. Name (Optional): _____
2. Discipline/Subject Area: _____
3. Name of the Programme (s) associated with:_____
4. Role (tick all applicable):
    - Unit Writer
    - Expert Committee Member
    - Content Editor
    - Paper Setter
    - Evaluator
    - Moderator
    - Translator
    - Vetter
    - Any Other: _____
5. Association with IGNOU
    - ☐ < 5 years
    - ☐ 5–10 years
    - ☐ 10–20 years
    - ☐ > 20 years

Section B: Awareness and Usage of AI Tools

5. Are you aware of Artificial Intelligence (AI) tools used in teaching-learning? ☐ Yes ☐ No

If yes,

5 a. which AI tools are you familiar with? (Check all whichever is applicable)

☐ ChatGPT ☐ Grammarly ☐ Grok ☐ Gemini ☐ Claude ☐ Perplexity ☐ AI-based LMS tools ☐ Any other (please specify) _____

5 b . How frequently do you use AI tools for your academic work?

☐ Daily ☐ Thrice a week ☐ Once a week ☐ Once a fortnight ☐ Once a month ☐ Rarely

5 c. In which areas do you use AI tools? (Check all whichever is applicable)

- Content development
- Content editing
- Curriculum design and revision
- Question paper setting
- Plagiarism checking
- Creating graphics
- Any other (pl specify)

Section C: Perception of AI in ODDL

6. AI improves quality of Self Learning Material (Print +digital content).
☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

7. AI enhances efficiency in content development.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

8. AI supports innovative curriculum design.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

9. AI helps in seeking updated knowledge in your area of expertise.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

10. AI helps in analysis and synthesis of content available as open educational resources.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

Section D: Challenges in Using AI

11. What are the major challenges you face while using AI tools? (Check all that apply)

☐ Lack of training

☐ Limited access to AI tools

☐ Ethical concerns (plagiarism/misuse)

☐ Data privacy issues

☐ Lack of institutional support

☐ Expensive paid tools

☐ Lack of policy

☐ Other (please specify) _____

Section E: Suggestions for Improvement

12. What benefits of AI have you observed in content development and curriculum design?

13. Suggestions for effective AI integration in IGNOU academic processes:

14. Any additional comments:

Thank you for your valuable feedback!

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